

WE ARE THE DISPUTE RESOLUTION EXPERTS

Massachusetts Dispute Resolution Services (MDRS) has been providing a full range of out-of-court mediation and arbitration services to private individuals, attorneys, business, labor and the insurance community for more than 25 years. We serve parties who seek equitable settlement of their disputes without the time, expense and frustration which often accompany the more formal trial court system.

MDRS offers parties a first-class panel of more than 35 professional mediators and arbitrators who are experienced attorneys and retired judges. We make it easy for you to choose a neutral with the expertise and substantive knowledge of the area of law involved in your case.



THE MDRS ADVANTAGE

Our mediation and arbitration services offer many benefits to all parties, whether or not they are represented by counsel. Inherently flexible DR services offer our clients the ability to easily tailor the process to the circumstances of their case and the needs and preferences of the disputing parties.



THE NATIONAL ACADEMY OF
DISTINGUISHED NEUTRALS



BENEFITS OF DISPUTE RESOLUTION (DR)

Time and Money Savings – Mediation or arbitration cases are completed in days or weeks, and not years, as can be involved in court proceedings. Our simplified procedures mean cost savings over the attorney's fees and litigation costs associated with the court system.

Control over Process & Outcome – With DR, the selection of the mediator or arbitrator remains in the hands of the parties, along with the time and place of the resolution session. There are no frustrating delays due to court backlog. Using mediation, the parties retain control of the outcome of their dispute; it is not placed in the hands of a judge or jury.

Flexibility – Unlike the courts, at MDRS the dispute resolution process selected can be tailored to fit the individual case involved and the needs

and preferences of the parties, from non-binding mediation to binding arbitration.

Effectiveness – Using DR enhances the prospects of both settlement and satisfaction. Over 90% of mediated cases reach settlement, allowing the parties to avoid litigation and the uncertainty of trial.

Communication – Skilled and experienced neutrals improve communication between disputing parties in a guided, controlled and confidential setting - not in a public courtroom.

Impartiality – At MDRS, our services are provided by mediators and arbitrators with extensive training and legal experience in the specific areas of law involved in each case. Fairness and balance yield reasonable decisions and equitable solutions.

MASSACHUSETTS
DISPUTE
RESOLUTION
SERVICES

Call (800) 536-5520
to discuss your case.

Leaders in Dispute Resolution



Brian R. Jerome, Esq. Founder and CEO



Administrative Offices
27 Congress Street
Salem, MA 01970

Boston Office
60 State Street, Suite 700
Boston, MA 02109

Toll-Free: (800) 536-5520
Fax: (978) 741-2368
Email: caseadmin@mdrs.com
www.mdrs.com